MEDICA CALLLINK®



GET SUPPORT FOR YOUR HEALTH CONCERNS 24/7

Medica CallLink connects you with advisors and nurses around the clock. When you call, you'll receive trusted answers, information and support for a wide range of health concerns. More good news? This service is available at no additional cost to you, as part of your health plan.

Connect with CallLink to get answers to your health-related questions:

- Learn more about a diagnosis.
- Decide what type of care meets your needs.
- Understand symptoms and treatment options.
- Create a plan for adding healthy habits to your routine.
- Understand how to take medications safely and effectively.
- Find a doctor or hospital and schedule an appointment.
- Get information about preventive screening services like health screenings and immunizations.



MEMBER TIPS

Talk with an advisor or nurse at 800-962-9497.

TTY users call 711.



Advisors and nurses are available anytime, 24 hours a day, 365 days a year.

Medica CallLink® is not available with all Medica plans. Check with your employer or contact Customer Service at the number on the back of your Medica ID card to see if your plan includes the program.

© 2020 Medica. Medica* is a registered service mark of Medica Health Plans. "Medica" refers to the family of health services companies that includes Medica Health Plans, Medica Community Health Plan, Medica Insurance Company, Medica Self-Insured, MMSI, Inc. d/b/a Medica Health Plan Solutions, Medica Health Management, LLC and the Medica Foundation.

